Installation

These instructions will guide you through installing Grow CRM **(Saas Version)**.

> The instructions show **Cpanel** screenhosts, however the steps will be similar for your particular web hosting control panel.
>
> You can also use an **FTP client** to manually upload the files

Minimum Server Requirements

- PHP – v7.3, v7.4, v8.0
- Dynamic Database Creation (via a MySQL user with permission to create new databases -OR- Cpanel API Key)
- BCMath PHP Extension
- Ctype PHP Extension
- Fileinfo PHP extension
- JSON PHP Extension
- Mbstring PHP Extension
- OpenSSL PHP Extension
- PDO PHP Extension
- Tokenizer PHP Extension
- XML PHP Extension
- MySQL Database
- GD Library >= v2.0

Dynamic Database Creation

The CRM will need to **dynamically** create new databases for each new customer account.

In order to be able to do this, you will need to provide <u>any</u> of these two items:

- **Root MySQL User** (or a MySQL user with database creation permission)
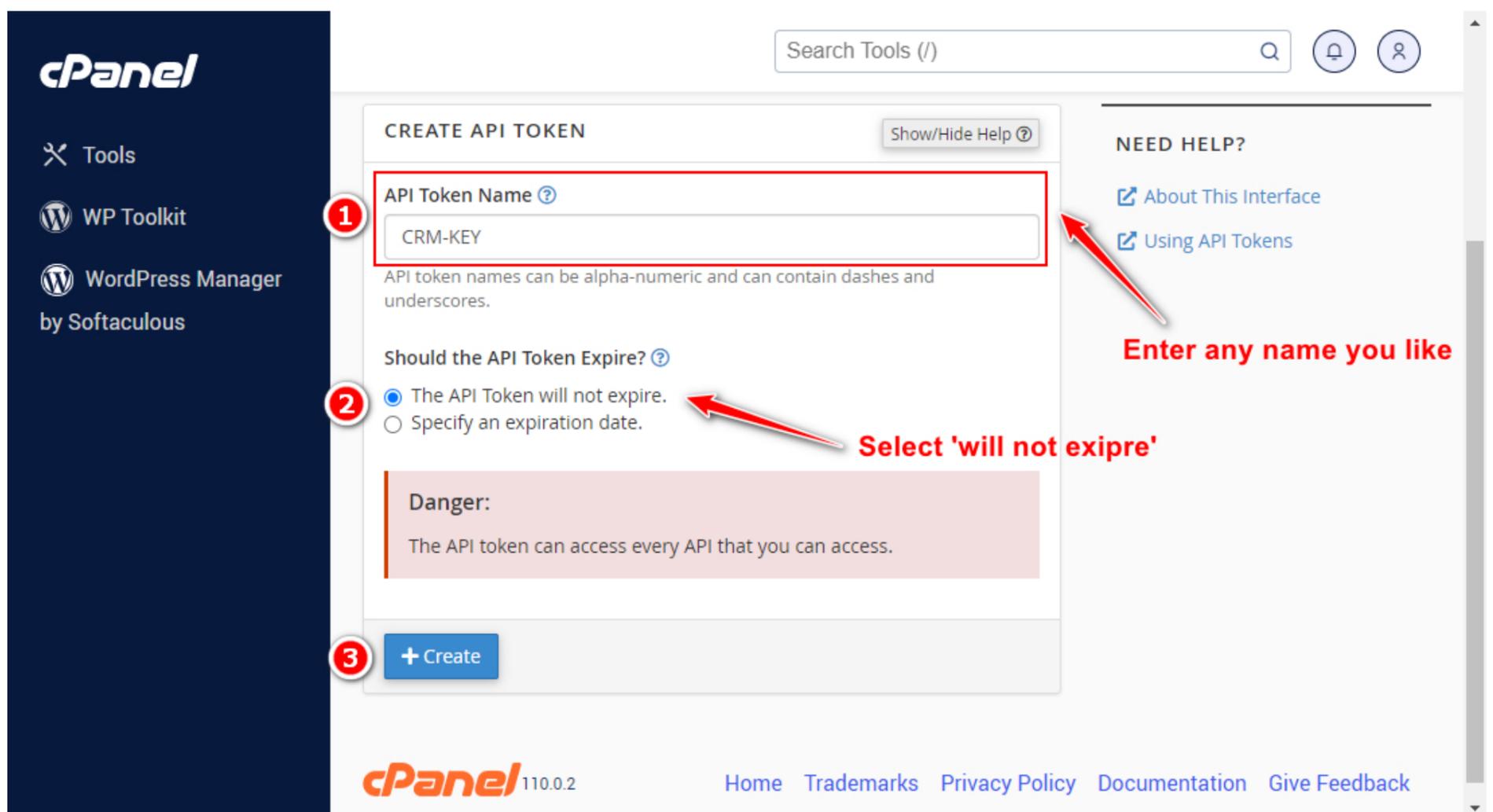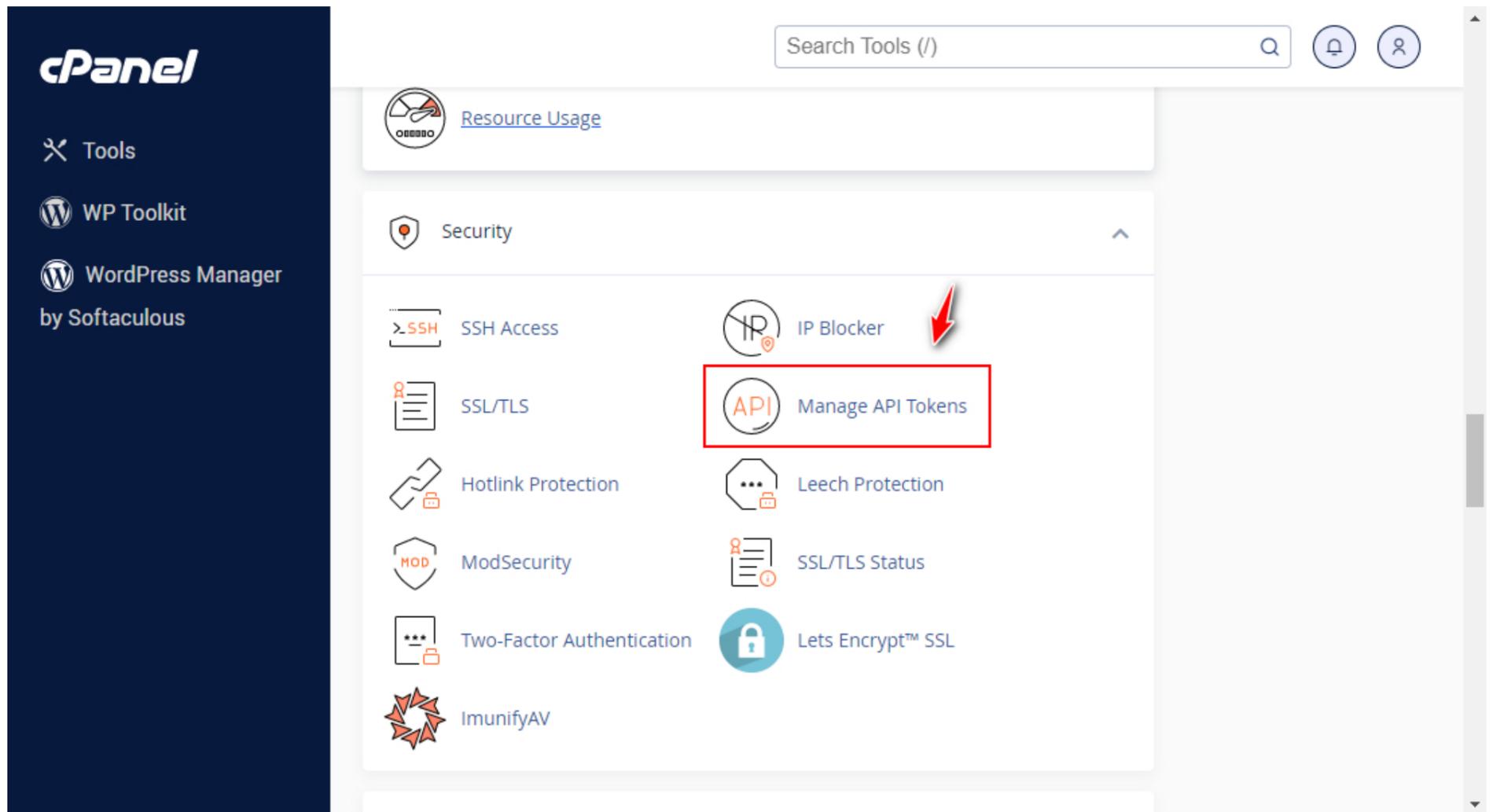- **Cpanel API Key**

> <u>IMPORANT:</u> The regular mysql user that you create inside your web hosting control panel <u>is not a root user</u> and will not be able to create database dynamically.
>
> If you are using Cpanel, you can instead use the **Cpanel API Key** method (shown below).

Cpanel API Key

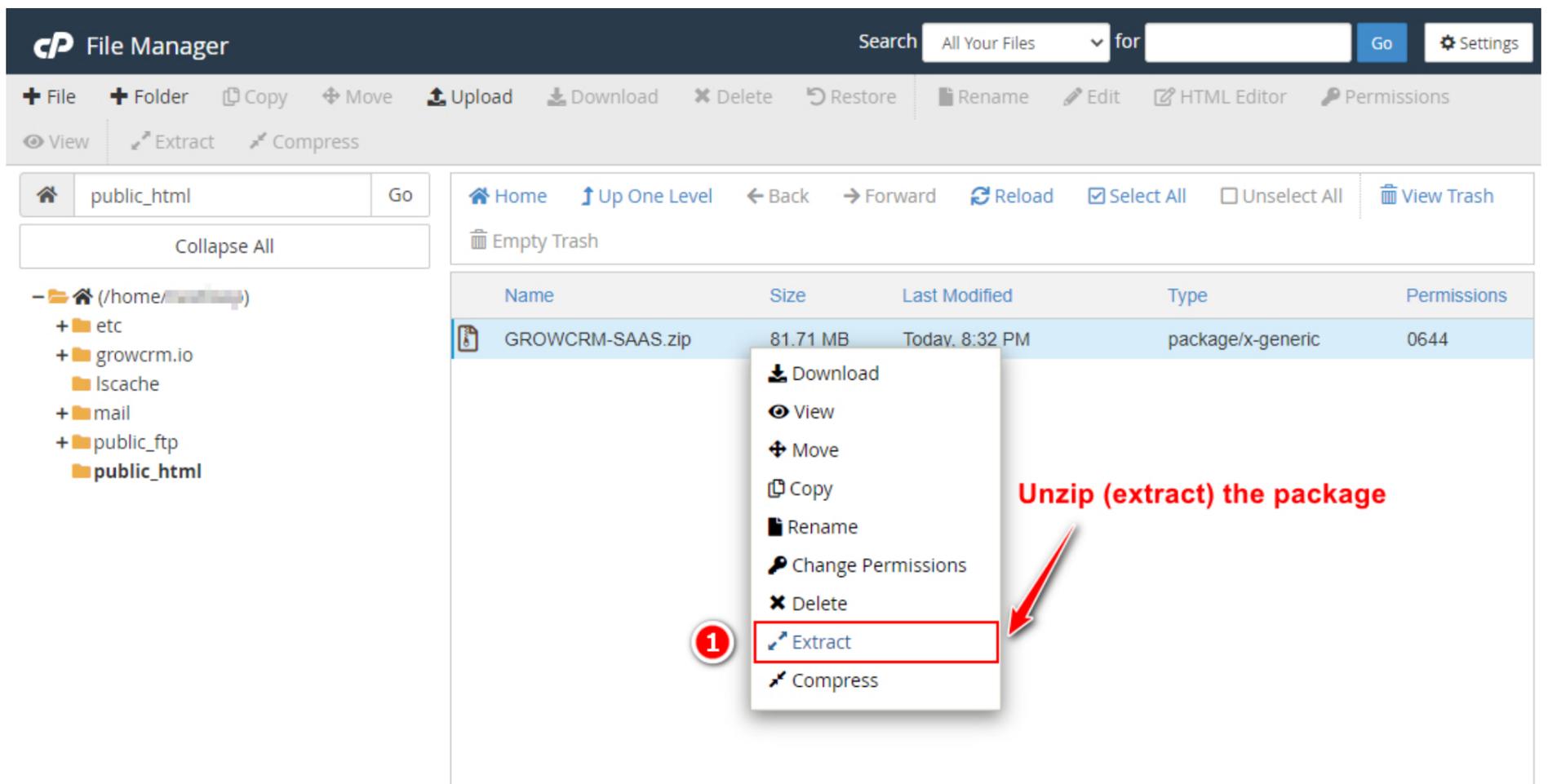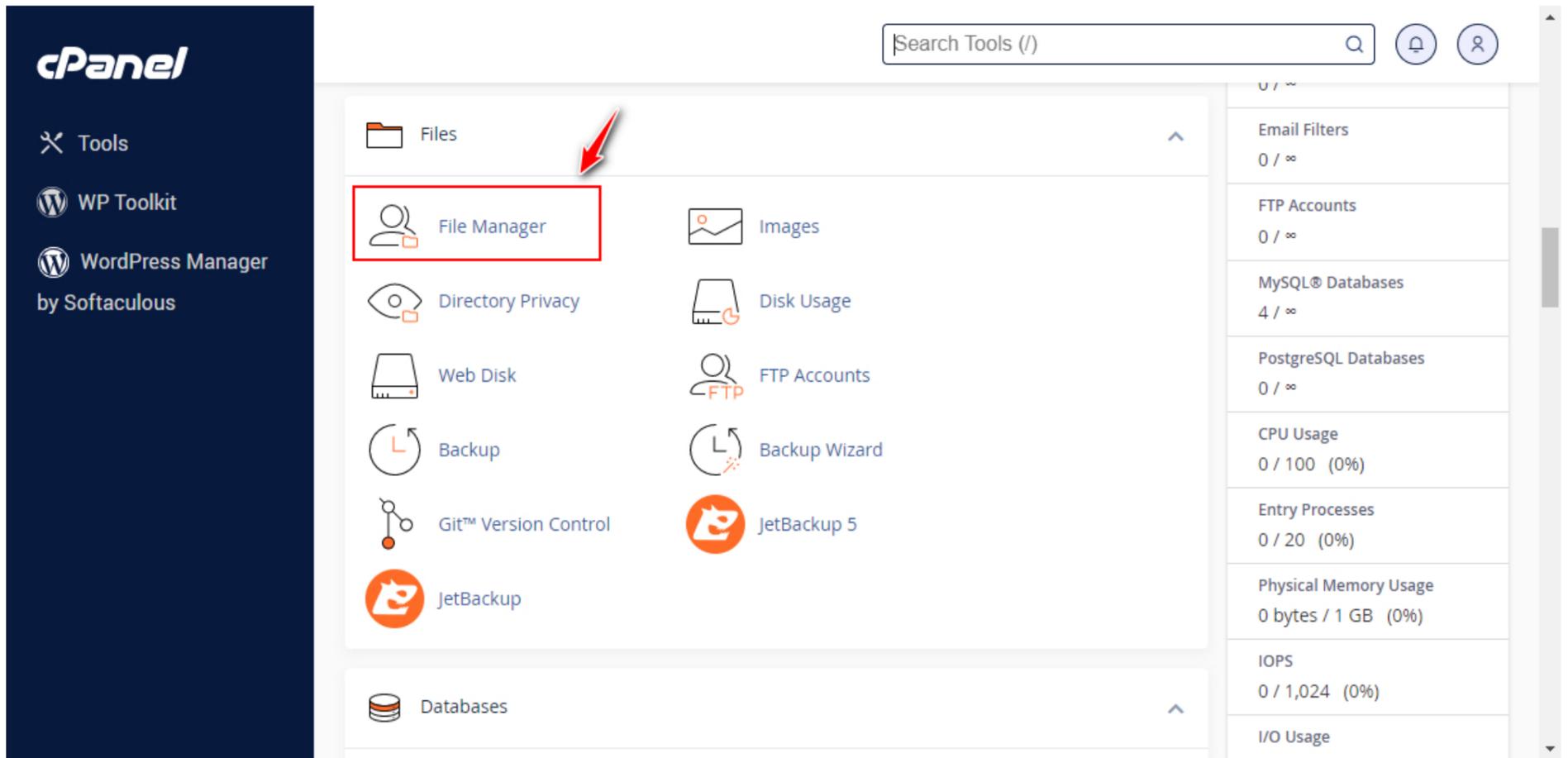If you are using Cpanel, the CRM will be able to create databases dynamically using the **Cpanel API feature**.

Follow the steps below, to create a new Cpanel API Key (Token).

Step 1 – Unzip & Upload

1. Log into your web hosting control panel
2. Click on the File Manager option
3. Upload the zip package from Codecanyon
4. Unzip the file
5. Move all the files into your main website folder

Unzip (extract) the package

File Manager

Search [All Your Files ▾] for [   ] [Go] [⚙ Settings]

+ File　+ Folder　⧉ Copy　✛ Move　⬆ Upload　⬇ Download　✖ Delete　↺ Restore　▤ Rename　✎ Edit　☑ HTML Editor　🔑 Permissions

👁 View　↗ Extract　↗ Compress

[🏠] [public_html   ] [Go]

Collapse All

− 📂🏠 ▨▨▨▨▨▨▨
　+ 📁 etc
　+ 📁 growcrm.io
　　📁 lscache
　+ 📁 mail
　+ 📁 public_ftp
　　📁 **public_html**

🏠 Home　⬆ Up One Level　← Back　→ Forward　↻ Reload　☑ Select All　☐ Unselect All　🗑 View Trash

🗑 Empty Trash

Name	Size	Last Modified	Type	Permissions
📁 GROWCRM-SAAS	4 KB	Today, 8:43 PM	httpd/unix-directory	0755
📄 GROWCRM-SAAS.zip	81.71 MB	Today, 8:32 PM	package/x-generic	0644

Delete zip file

File Manager

Search [All Your Files ▾] for [   ] [Go] [⚙ Settings]

+ File　+ Folder　⧉ Copy　✛ Move　⬆ Upload　⬇ Download　✖ Delete　↺ Restore　▤ Rename　✎ Edit　☑ HTML Editor　🔑 Permissions

👁 View　↗ Extract　↗ Compre ❷

[🏠] [public_html/GROWCRM-SAAS] [Go]

Collapse All

− 📂🏠 ▨▨▨▨▨▨▨
　+ 📁 etc
　+ 📁 growcrm.io
　　📁 lscache
　+ 📁 mail
　+ 📁 public_ftp
　　📁 **public_html**

Move the files into your main folder

Open the GROWCRM-SAAS foder and select all the files ❶

🏠 Home　⬆ Up One Level　← Back　→ Forward　↻ Reload　☑ Select All　☐ Unselect All　🗑 View Trash

🗑 Empty Trash

Name	Size	Last Modified	Type	Permissions
📁 application	4 KB	May 1, 2023, 2:46 AM	httpd/unix-directory	0755
📁 public	4 KB	May 1, 2023, 2:46 AM	httpd/unix-directory	0755
📁 storage	4 KB	May 1, 2023, 2:46 AM	httpd/unix-directory	0755
📁 updates	4 KB	May 1, 2023, 2:06 AM	httpd/unix-directory	0755
📄 Documentation.pdf	7.29 MB	Sep 6, 2021, 1:22 AM	application/pdf	0644
📄 growsaas-landlord.sql	142.24 KB	May 1, 2023, 2:25 AM	text/x-generic	0644
📄 growsaas-tenant.sql	618.18 KB	May 1, 2023, 2:32 AM	text/x-generic	0644
📄 index.php	2.92 KB	May 11, 2021, 8:49 PM	text/x-generic	0644
📄 robots.txt	26 bytes	Aug 28, 2018, 7:36 AM	text/plain	0644

Installation Wizard

Now open your website URL. You should now see the welcome screen of the installation wizard.

If you are getting a 404 (page not found error), please reupload a file called **.htaccess** (it is found in the main folder of the zip package)

- **Start by entering your Product Purchase Code**

GROW CRM SAAS - INSTALLER

① Welcome ② Requirements ③ Database ④ Settings ⑤ Admin User ⑥ Finish

For installation instructions, please refer the the instruction manual included in the package zip file..

Product Purchase Code

0000-00000-00000-00000-0000   **①**

Your product purchase code is available inside your Envato (Codecanyon) dashboard. More Details

Start Installation   **②**

Follow the rest of the steps of the installation wizard. Instructions are provided on each screen/step.

> After you have completed <u>all the steps</u>, you will need to do the following:
>
> 1. Create a **Cron Job**
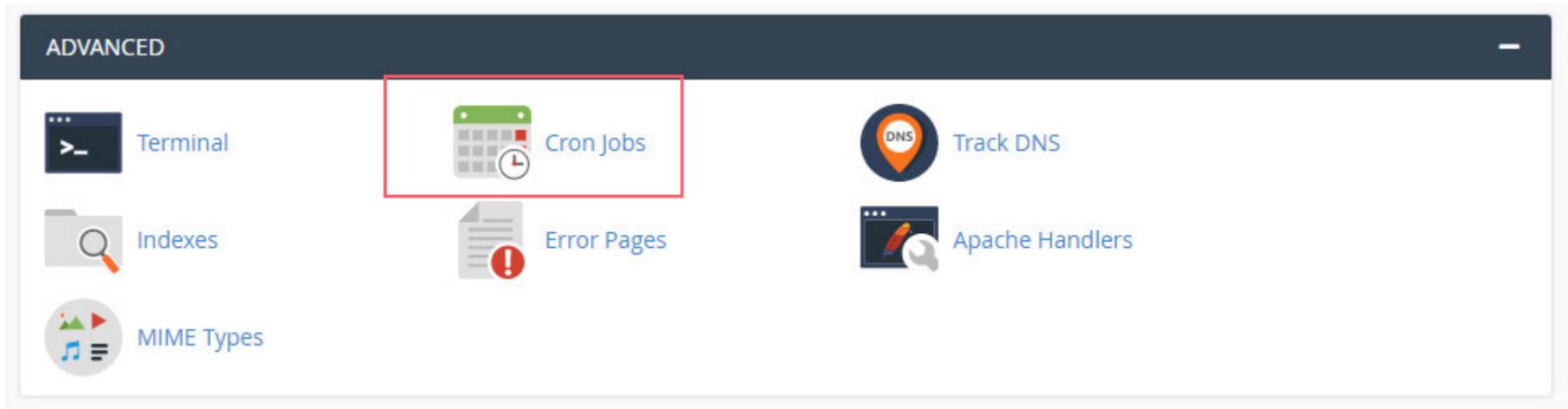> 2. Create a **Wildcard Subdomain**

Creating a Cron Job

A Cron Job is a process that is executed by your web hosting server, in the background.

Cron jobs are used for **very important tasks** such as the ones listed below:

- Sending emails
- Routinely marking invoices as due, overdue, etc.
- Send invoice reminders.
- Cleaning up the system and the database.
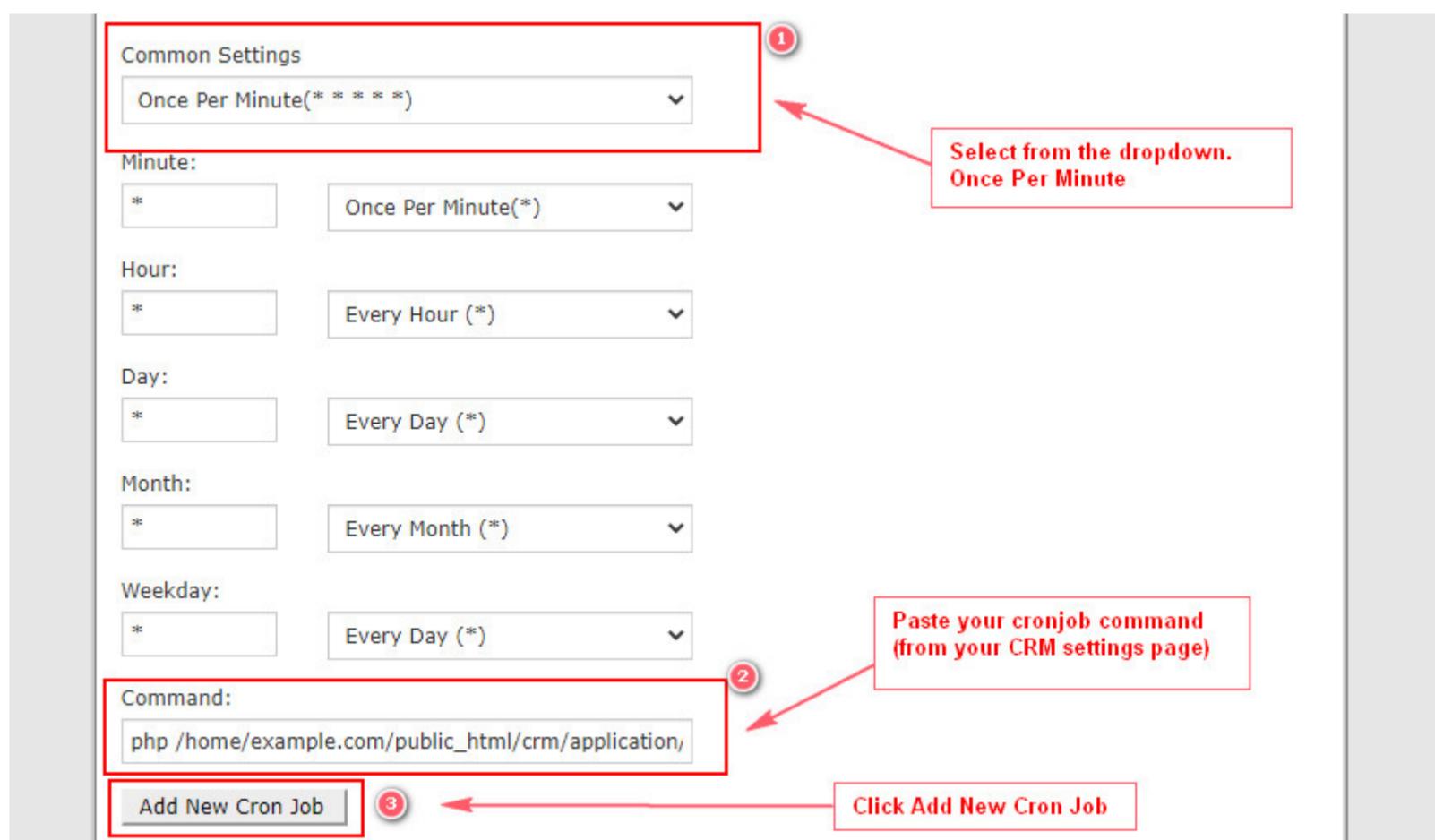- Generating recurring invoices, when they fall due.
- and much much more......

Find the option below, inside your web hosting control panel.

ADVANCED

Terminal | Cron Jobs | Track DNS
Indexes | Error Pages | Apache Handlers
MIME Types

Common Settings
Once Per Minute(* * * * *)
① Select from the dropdown. Once Per Minute

Minute:
*   Once Per Minute(*)

Hour:
*   Every Hour (*)

Day:
*   Every Day (*)

Month:
*   Every Month (*)

Weekday:
*   Every Day (*)

② Paste your cronjob command (from your CRM settings page)

Command:
php /home/example.com/public_html/crm/application/

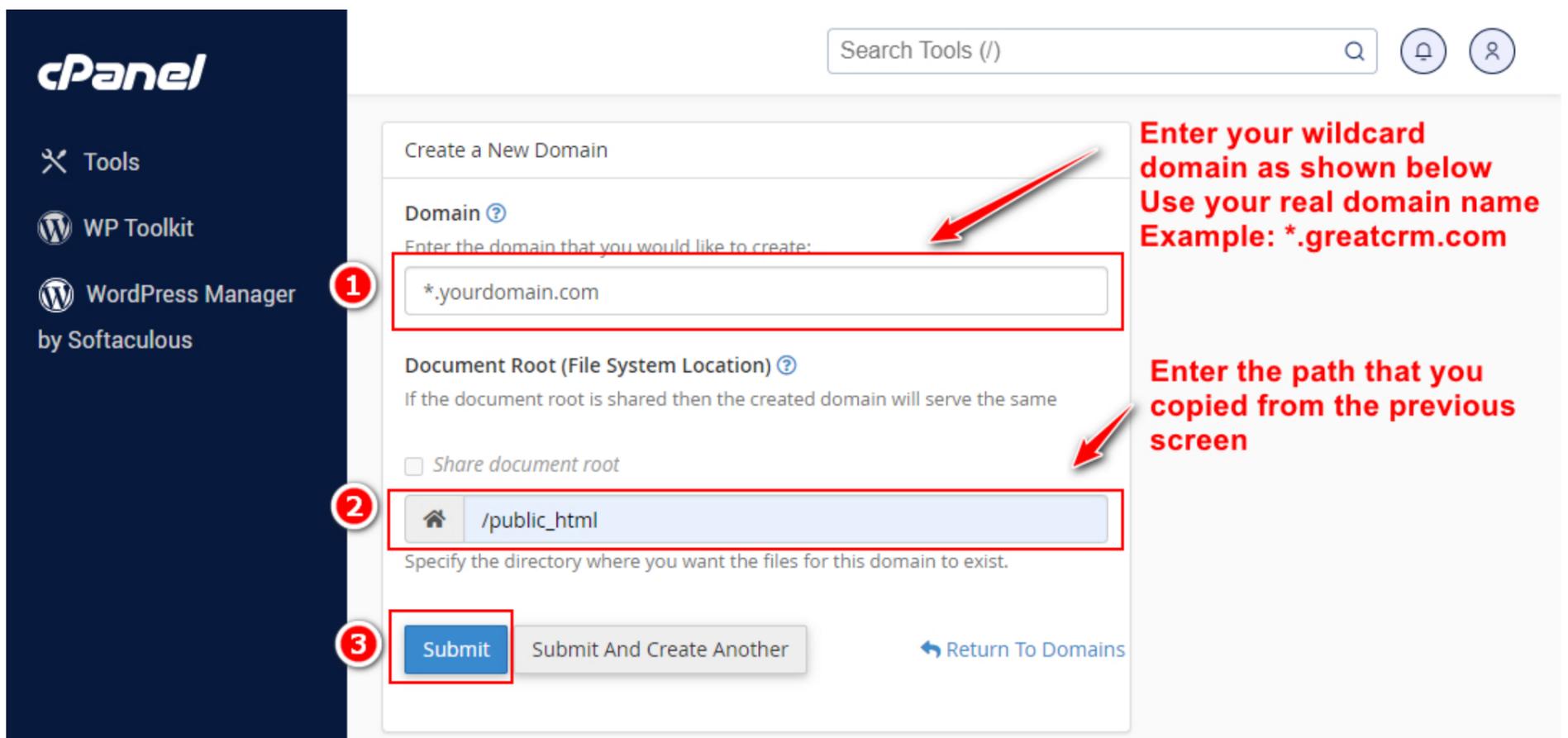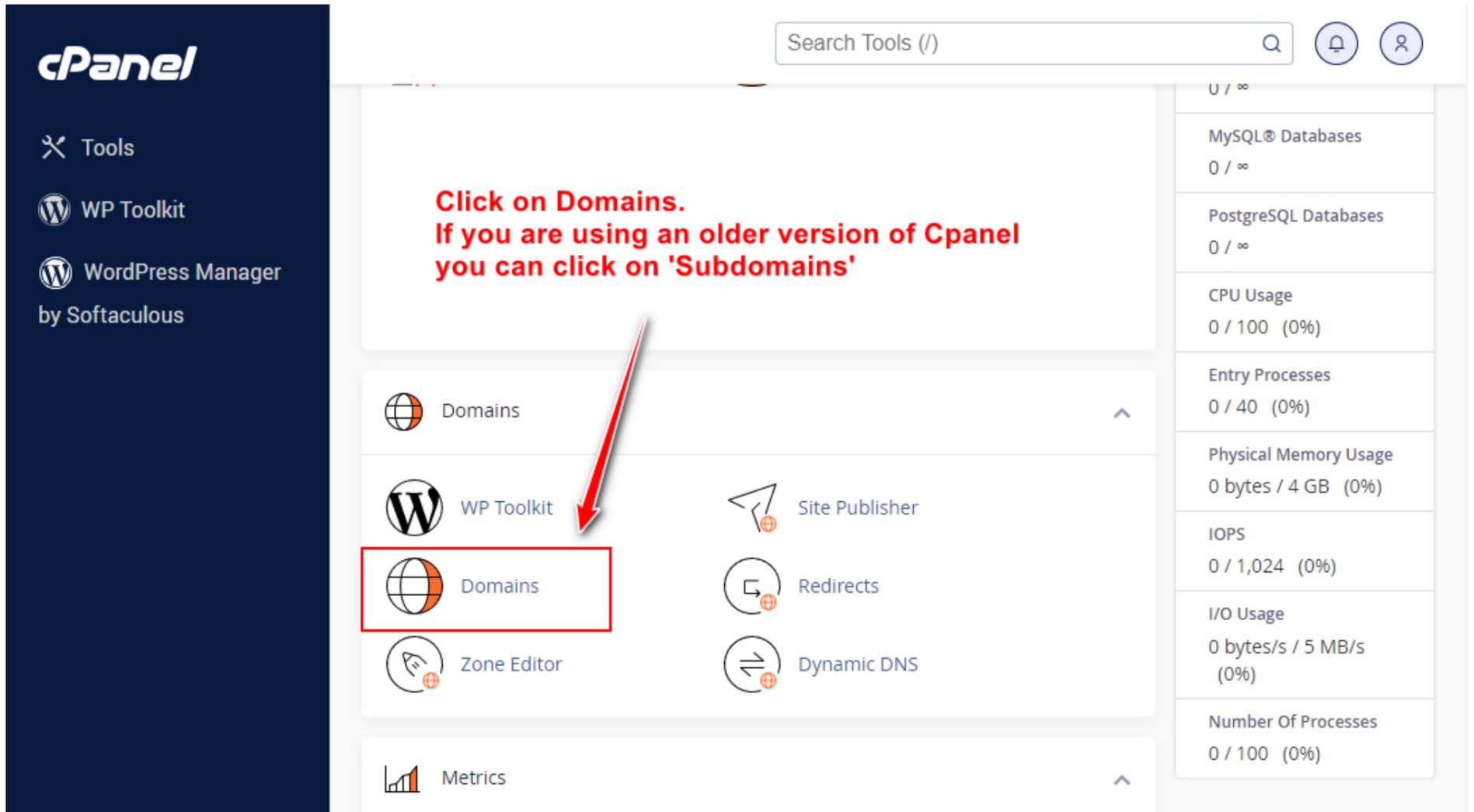Add New Cron Job ③ ← Click Add New Cron Job

Wildcard Subdomain

A wildcard subdomain is a special type of domain name that you will need to create inside your **web hosting control** panel.

A **wildcard subdomain** looks like this ***.yourdomain.com**

This means that any subdomain that is created on yourdomain.com will automatically work on the CRM. Examples:

- **customer1.yourdomain.com**
- **customer2.yourdomain.com**
- **anything.yourdomain.com**
- all of these will work automatically, because of the wildcard subdomain.

Click on Domains.
If you are using an older version of Cpanel you can click on 'Subdomains'

MySQL® Databases
0 / ∞

PostgreSQL Databases
0 / ∞

CPU Usage
0 / 100 (0%)

Entry Processes
0 / 40 (0%)

Physical Memory Usage
0 bytes / 4 GB (0%)

IOPS
0 / 1,024 (0%)

I/O Usage
0 bytes/s / 5 MB/s
 (0%)

Number Of Processes
0 / 100 (0%)

Domains

WP Toolkit   Site Publisher

Domains   Redirects

Zone Editor   Dynamic DNS

Metrics

Create a New Domain

Enter your wildcard domain as shown below
Use your real domain name
Example: *.greatcrm.com

Domain ?
Enter the domain that you would like to create:

① *.yourdomain.com

Document Root (File System Location) ?
If the document root is shared then the created domain will serve the same

Enter the path that you copied from the previous screen

☐ Share document root

② /public_html

Specify the directory where you want the files for this domain to exist.

③ **Submit**   Submit And Create Another   ↩ Return To Domains

All Done!

You can now access your admin CRM via a url like the one shown below:

https://yourdomain.com/app-admin

Contact Us

✉ support@nextloop.net

We will reply to you within 24hrs of receiving your email.